

Dear City Garbage Customer,

We are writing to inform you that there are changes coming to your curbside garbage collection. Frederickson's B.F. Garbage, the City's garbage collection contractor, is switching from manual curbside garbage collection, to automated curbside garbage collection approximately October 1, 2025. ***Note: this only applies to customers inside of City limits.*** *Frederickson's will be implementing the new collection system over the next 3 to 4 months, by neighborhood. The first neighborhood/area to receive the new garbage carts is the lower and upper Oak Street areas as well as most of the side streets off of Oak Street all the way to the Cemetery. Please contact Frederickson's at 208-267-3303 with any questions you may have about the new garbage collection system.*

Automated service involves a truck equipped with a mechanical arm that extends to lift and dump a specific, heavy-duty tipper cart designed for the truck. The tipper carts are 96 gallon capacity wheeled carts and equal to having three standard trash cans. This efficient process streamlines collection and prevents potential injuries as workers remain inside of the truck. Customers will appreciate the convenience of having a single cart that is sturdy, easy to maneuver, and aesthetically pleasing.

#### **What You Need to Know:**

- **The automated service is mandatory.**
- **Only the 96 gallon tipper carts provided by Frederickson's B.F. Garbage will be emptied.**  
No standard trash cans or alternate tipper-cart styles will be serviced.
- The specialized 96 gallon cart will be delivered to you prior to the service beginning, and is to remain at that location if you move. It is the property of Frederickson's Garbage and does not belong to you.
- Your residence will be provided one cart. If your cart is damaged, lost, or stolen, you will be required to pay a \$65.00 replacement fee.
- **Your service day may change. A notification of your service day will be attached to your cart upon delivery.**  
Place carts out by 6:00 a.m. on your normal service date or the night before.

#### **PLACEMENT MATTERS:**

**\*On your service day, place cart at the same location it was placed upon delivery.**

Have cart handle facing **away** from the street (or towards your house). When possible, place cart at least 10 feet from mailboxes, cars, trees or other hazards and maintain 14 feet of clearance above cart from branches or powerlines. Leave 2-3 feet of space between other garbage carts (when applicable).

- **If access is blocked by vehicles, trailers, etc., service will be skipped that week.**
- If sanitation workers move your cart from where you placed it, please begin using the new location as your designated spot. It provides better, safer access.
- **All trash must be bagged before placing in cart. Keeping cart clean is your responsibility.**
- No hazardous waste, oil, paint, or chemicals. No yard waste, tires, building or demolition materials. No hot ashes, coals, or cinders inside of carts.
- Carts cannot exceed a weight of 200 pounds.
- All trash must be contained inside of the cart with lid **closed**. No extra bags on the street or overflowing the cart. Additional carts are available for a fee and can be obtained directly through Frederickson's.
- **Refuse placed outside of carts will not be collected.**
- Damages to the carts, incurred while in your possession, will be subject to repair or replacement fees.
- No painting or defacing of the cart by homeowner is allowed.
- Again, please, no tipper carts or standard cans other than what we provide will be serviced. Our carts are specialized for Frederickson's truck.

As a more definite start date is finalized, you will be informed.

Thank you for your cooperation as Frederickson's transitions to this new service style.